Gina Prokosch-Cook, D.D.S. 45 Quassaick Avenue New Windsor, New York 12553 (845)569-8900

Welcome

Please fill out the enclosed forms and bring them with you to your first visit. On the medical history form please list each medicine you take along with the dosage and frequency (Include over the counter medicines and vitamins) If you have had any dental x-rays taken in the last three years, please fill out the records release form send it to your previous dentist, and have your records sent to our office before your first visit.

Financial Policies

Dr. Cook does not participate in any insurance plans, therefore, payment for all services rendered is due at the time of visit. Insurance forms will be provided as a convenience. You may submit these to collect reimbursement from your insurance company.

Emergency Care

We provide emergency care to all of our dental patients. Calls received early in the day will usually permit us to arrange treatment the same day. Should problems arise after working hours or on weekends, our office number (569-8900) will have information to reach Dr. Cook directly.

Appointment Policy

We reserve time for each patient in our practice. Our office has established a 48 hour business day cancellation policy. A minimum of 48 hour working day notice is required for cancellations or to reschedule an appointment. If you need to change an appointment, you must call during business hours. Without prior notification, a charge of \$40 will occur for missed appointments. We try our best to confirm appointments two days in advance.

Office Hours

Monday 8:15 am to 5:00 pm Tuesday 10:15 am to 7:00 pm Thursday 8:15 am to 5:00 pm Friday 8:15 am to 1:00 pm

Looking forward to meeting you!